



YOUTHLAW AOTEAROA

ANNUAL REPORT

2021/2022



The new YouthLaw offices in Westfield Manukau City Shopping Centre

A fair and just Aotearoa where
children and young people's rights
are respected and their voices
heard

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CHAIRPERSON'S REPORT

Tēnā koutou, tēnā koutou, tēnā koutou katoa.

It was exciting to welcome a number of new Board members this year and I hope they have enjoyed their time on the Board so far. It was a shame that, due to Covid-19, our Board meetings have been held via Zoom rather than in-person. Although this has worked well, it will be good to resume some in-person Board meetings soon.

The pandemic continued to affect the day-to-day operations of YouthLaw, and General Manager Neil Shaw has kept the Board updated on how we have been tracking against our contract requirements. It has been another tough year in this regard but the Board is confident that, in the circumstances, the best that could have been achieved, has been achieved. Maintaining staff morale and caring for people's mental health have been important as the pandemic dragged on. On behalf of the Board, I would like to thank Neil and the whole YouthLaw whānau for the care and support they have shown each other during this difficult time.

The Board is supportive of Neil's initiative to review the processes for providing legal advice via the help line with the assistance of an external consultant who has extensive experience in community law. It is critical that the team is able to respond to all requests for legal advice in a timely manner but also that there is appropriate supervision and quality control of the advice given. We are confident that Neil, Senior Solicitor Velda Chan and the team are achieving both of these goals.

We received regular reports from Neil and Legal Education Coordinator Sarah Guy regarding the efforts made to keep up the Law Related Education (LRE) service with the Covid restrictions. Again, we have been impressed to see innovative thinking and adjustments being made to provide LRE in alternative ways to access as many people as possible. It looks like LRE will be back to normal soon.

We have been very pleased with the work done on law reform during the past year, which has included a number of written submissions and oral presentations to select committees. Particular thanks must go to Solicitor Sarah Butterfield who drove most of the law reform work. Sarah has now left YouthLaw to take up a role with Oranga Tamariki. She will be greatly missed, but we wish her well in her new role.

It is appropriate that I also mention Senior Solicitor Manawa Pomare who moved to the Human Rights Commission this year after more than ten years with YouthLaw. The Board thanks Manawa for her long service and hard work and wishes her well for the future. We are sure she will continue to be involved with the community law movement.

It is great to see new staff starting with the organisation and we are excited to see their development over the years ahead. YouthLaw provides the opportunity to engage in a variety of areas of law - and with a large number of people - in a supportive environment. The Board will continue to encourage the organisation to develop its staff and help them to achieve professional growth and goals.

Thank you to the staff and volunteers of YouthLaw and to my fellow Board members for their commitment and contributions over the past year.

Ngā mihi nui,



Simon Judd
Chairperson



GENERAL MANAGER'S

REPORT

Tēnā koutou, tēnā koutou, tēnā koutou katoa.

It is always difficult to sum up 12 months of activity in a brief report, particularly when it has proved to be a year with more lows than highs. However, now that we are at the end of the financial year, it is a good time to take stock and acknowledge the people who make YouthLaw the high-performing Community Law Centre that it is.

On the move

As noted in my last report, our Putney Way office lease was due to end June 2021. From January 2021 the entire YouthLaw staff held several hui to discuss whether there was an opportunity to find a new base. There was a consensus amongst staff that the Putney Way office was not client or community friendly, and although only a fraction of work comes from 'walk-in' clients, we agreed that we should look for a more suitable office space if we wanted to be more community-facing.

Our priorities for finding a new home were being close to public transport; having an accessible entrance that people could easily find; allowing for a better working environment for volunteers and staff; and providing a suitable space for community engagement. All staff were involved in the search, and as a group we visited several sites and agonised over the pros and cons of each location.

We finally settled on an office space in the Westfield Manukau City Shopping Centre, and with help from Board members David Sutton, Harvena Cherrington and Simon Judd, we settled on the space we now occupy. The Board members helped negotiate a five-year lease agreement. Included in this, the landlord paid for new carpets, painting, a refurbished reception area, a new kitchen and bathroom, and security cameras. Board members Andrew Ryan and Piers Davies and Operations Manager Sarah Mansell watched over the budget and spending for the fitout programme.

The new office meets all the priorities we set for ourselves, plus we save a little in lease costs. Our visibility in our new location is a real bonus and we hope that over the coming years our contact with the youth community will grow.

We worked through July with our contractor making our new office a place where staff and volunteers would be comfortable, and we could welcome clients and guests. The office was formally opened and blessed on July 12, 2021. We thank Toitōi Katipa, Papa Toimai Katipa and Nanny Mere Komene for conducting the Whakairiiri-Whakatuwhera ceremony, and Simon who led the staff and Board members through the proceedings. Not only have we established a new base, we have also established a new relationship with Tainui and their kaumatua, which we hope to foster and grow over the coming years.

Covid lockdowns and our targets

We had only briefly settled into our new space when on August 17, 2021, all of New Zealand moved to Covid-19 Alert Level 4. We spent the day organising staff to start another 'working from home' period (for some staff this would just be from a corner of their bedroom). Little did we know how long it would be until we could resume normal business in our office again. Although we had been working from the office on a limited basis when alert levels allowed, we didn't get back to having a full team in the office until well into 2022.

Like the previous year, we failed to meet the contract targets set in the funding agreement with the Ministry of Justice. Although we came close to reaching our casework numbers – being only 30 cases short for the year – and the Law Related Education (LRE) session numbers reached 70% of their target. However, in real terms, this was a positive result as Sarah Guy essentially crammed as many face-to-face LRE sessions into the time available.

Even though the restrictions were relaxed in December 2021, LRE work between December and February is traditionally slow or non-existent, and Sarah only really had a few months to conduct her in-person LRE sessions. Congratulations to Sarah for a great effort under difficult circumstances. A silver lining for LRE was that Sarah exceeded the contract target for the number of participants who attended LRE sessions. This was due to Sarah's new skills at online LRE presentations, and for her massive effort once the doors finally opened to LRE in April 2022.

Our legal team made a great effort to reach the contract target following the long lockdown period. The legal team typically experience the busiest periods during normal school terms, so during the lockdown periods, we saw a significant drop in requests for help. Furthermore (like LRE), the December – February period is traditionally slow.

The legal team (Velda, Manawa, Sarah Butterfield, Rita and Robert) were exceptional, whether working from the office or remotely from their homes. With Velda and Manawa each having more than a decade of experience, and the rest of the team each having three years' YouthLaw experience, they made a formidable team – and they needed to be, to tackle the novel legal issues that Covid vaccinations, lockdowns, and employment situations brought to our door.

Our People

I wish to acknowledge each of the YouthLaw staff for their efforts over the last 12 months. Through some difficult times they supported their colleagues while consistently delivering quality advice and representation, or superior and targeted education, or keeping the organisational wheels turning:

Robert Lim: Robert began at YouthLaw as a volunteer in 2018, started work as a law clerk later that year, and eventually became a solicitor. Robert's IT skills and enthusiasm for the law and helping his clients were invaluable. In May 2022, Robert was lured away by a civil practice in Auckland to work in their litigation team. He is greatly missed at YouthLaw, but we are proud that we were his first step on his legal career ladder. Ngā mihi nui Robert for all your hard work and professionalism while at YouthLaw.

Rita Tapuai Unasa: Solicitor Rita is a steady force, working quietly and indefatigably in the background. She is always turning over files and dealing with her clients with care, professionalism, and gentleness. Fa'afetai Rita

Sarah Butterfield: Sarah grew into her role as YouthLaw's legal education specialist solicitor. She would often work with young people and their families before or at a Board of Trustee meeting, where a decision was being made that might end her client's education at a particular school, or perhaps finally. In May 2022, Sarah accompanied her partner to San Francisco for three months. With the aid of our electronic services (VOIP, ActionStep, and Outlook), she continued to work from San Francisco, starting work at 4:00am (NZ Time), and presenting her workmates with copious notes and emails before we got to work. However, before Sarah left New Zealand, she was offered a solicitor role at Oranga Tamariki. She accepted the role but kept working for us until her return in August 2022. Sarah is greatly missed, and we wish her all the best with her future work with Oranga Tamariki. Ngā mihi nui Sarah for all your hard work and dedication.

Manawa Pomare: Manawa fulfilled a dual role in YouthLaw during the past three years. She was part of LRE with Sarah Guy, providing Kaupapa Māori education services to kura and she continued to provide support to the legal team as a Senior Solicitor. At the start of the 2021-22 financial year, Manawa was our most experienced solicitor. She had worked for YouthLaw for more than 10 years as a lawyer and then as an educator. Manawa helped to guide YouthLaw to align ourselves with the principles of Te Tiriti o Aotearoa and served as a member of the Community Law Centre Association Māori Caucus. Manawa requested leave to work on a project at the Human Rights Commission, and in September 2021, she started a four-month contract. Manawa obviously impressed the people at the HRC, as she was offered a full-time role with them, which she accepted. Manawa, we all wish you the very best for the future. Ngā mihi nui from the past and present staff and Board.

Velda Chan: Velda, like Manawa, has more than a decade of experience at YouthLaw to call on. As Senior Solicitor she steers and guides the legal team and their work. Velda's knowledge and experience,

attention to detail, patience with staff and volunteers, and conscientious attitude provide the stability and training that young lawyers need. Ngā mihi nui Velda.

Sarah Guy: Sarah has had two tough years in the Legal Education Coordinator seat. Due to lockdowns or restrictions, or schools and organisations not wishing to have visitors, Sarah would regularly have to rejig her plans and try again. Sarah has kept building on her relationships with schools and community organisations through these hard times, and we are now in a place where we will need to clone her to be able to meet the demand for her time. On top of Sarah's normal visits to schools and organisations (in-person and remotely), she has started a weekly community education series which is held in the Manukau Public Library. Participants include secondary school students and staff from community and government agencies. Sarah plans to expand this education series into an online format in 2023. Ngā mihi Sarah.

Gretchen Carroll: On top of her roles of organising the volunteers for the team and providing monthly data to the Board, Gretchen has turned out to be a media star. Gretchen has made the YouthLaw newsletter a regular, interesting and a quality publication, and has the responsibility of producing our annual report. She also updates YouthLaw's website and assists with our social media. Ngā mihi Gretchen.

Sarah Mansell: Sarah is the glue that holds the YouthLaw office together. During the past two years, Sarah has carried the burden of organising and maintaining the ability for staff to work from home, and ensuring that all can cope with isolation or difficult remote workspaces, and that YouthLaw functions in a business-like manner. YouthLaw is blessed to have an array of IT literate staff, and Sarah is no exception. She usually leads any project that requires changes to our systems and works with our outside contractors to ensure everything is suitable and functioning. Over the past year, Sarah has worked with a small IT business from Christchurch to establish our VOIP system and integrate it into the ActionStep client management system. Although Sarah doesn't have contractual targets to meet like our legal and LRE teams, she

carries out many supporting roles (mostly unnoticed) that allow the rest of us to operate. Ngā mihi Sarah.

I wanted to note all staff because they have seen YouthLaw and each other through tough times during the past two years. They have never failed to support each other, even when working remotely. Through their dedication and perseverance, they maintained the vibrancy, joy and enthusiasm of YouthLaw. I would also like to thank all the volunteers who helped us during this period (please see page 12 for more details). Kia kaha whānau.

Reflection on the past year

I would have liked to report that we had achieved some significant milestones during the last 12 months. But, just like the previous year, it was a battle and we felt like we were mostly just holding on for better days ahead. A long period of lockdown saw us draw together to get the basics done, endeavour to meet our targets, and look out for each other through times when we were isolated from daily human contact.

As of the end of June 2022 we are more than a year behind in strategic planning; we missed out on holding important noho marae events; saw interruptions to our youth participation work; failed to meet our contract targets for two years running; and have lost three experienced, skilled and much-loved employees.

Nevertheless, the dark clouds seem to have parted, and we feel positive about the coming year. We have recruited new legal staff who are dedicated to helping young people, and we look forward to training and working with them to develop their skills and experience. Our finances are in good shape, and we are fully settled into our office and into office routine. We have mapped out our strategic planning sessions and hope to find a venue soon for our noho marae. Also, the projects that were in hiatus due to Covid-related interruptions, are now starting to get back underway.

Appreciation to the Board

We now have a Board packed with people from all parts of the motu, and with a wide range of experience. We thank you all for your support

during the past 12 months, and to those Board members in the various committees who make time for particular matters, from reviewing material for law reform matters to providing advice and support on business or legal issues. I particularly wish to thank Andrew and Piers who make themselves available on a weekly basis for budget and payroll responsibilities.

Ngā mihi nui,



Neil Shaw
General Manager



The YouthLaw team at the Auckland Museum for a team-building day

LEGAL ADVICE, INFORMATION ASSISTANCE AND REPRESENTATION

After our relocation, the advice team anticipated more walk-in clients, but we were only in our new premises for a few weeks before Aotearoa went back into lockdown. During the past year, we've had similar struggles to the previous year, with changing COVID levels and requirements, and our volunteer legal assistant programme having to be put on hold. When volunteers were able to come in, those who were sick stayed at home, to ensure the health and safety of everyone on-site. Despite these challenges, we maintained a relatively healthy number of cases.

During the lockdown, we had fewer education cases, but more employment cases. The reduced number of education-related cases was due to students learning from home, so very few students were stood-down or suspended as schools were not responsible for managing student behaviour. Special needs students were also learning from home. Therefore, most education matters did not arise during the lockdown.

For employment cases, due to the continuous changes in employment law and expectations particularly with vaccination requirements for certain jobs, we had a number of new employment cases inquiring about their rights during the pandemic. It was difficult for both employees and employers to keep up with the constant law changes.

Two key members of our legal advice team, Sarah Butterfield and Robert Lim, resigned during the past year. Sarah and Robert made significant contributions not only to the advice team, but also to various aspects of YouthLaw. Their dedication to clients and their contributions to our volunteer programme was exceptional. They are greatly missed, and we wish Sarah and Robert the best of luck in their future endeavours.

We have since welcomed new members into the advice team. Paul Paek, a former Law Clerk, has returned after completing his studies. Andrew Fermor, a new recruit for 2022, has recently joined the team. We also hired two Law Clerks, Angela Yang and Cole Peters, both previous volunteers.

Client Feedback

"Thank you so much for your help – we got the outcome we needed! He wasn't excluded from school :) Like I said, I truly thank you for your advice and input into this – I used all your words and structure and it really helped! We will be forever grateful for your service."

"It was so good talking to you yesterday and I am so glad I did. You were a wealth of knowledge and the very sort we needed. All in all, your service was exemplary, and I thank you from the bottom of my heart. You helped save another teenager from doom."

"I followed your advice and X is returning to school tomorrow. The school has also acknowledged that they have a wider issue and some process issues they need to address. They will be looking at external groups to come and chat to all the students. Just wanted to feed this back to you, as I am sure you don't hear anything back, most of the time. I think overall a good result which might help other students stay out of trouble."

"Thank you very much for the help and support though. I did really appreciate the information and advice you gave me, it was really helpful."

"I just want to say thank you YouthLaw for your service and didn't give up on contacting me. Your advice helped a hopeless student going through his first challenge. I could have missed out on my rights from this law system."

"I have wonderful news [explains successful outcome]. I know that the conversations with you, along with information and templates you provided, played a big part in the preparation required for the [meeting]. The family and [client] were well prepared and ready to face the [meeting]. Many thanks for your guidance, support and time to enable the family and my team to put together a plan of action with a successful outcome."

LAW RELATED EDUCATION

Law Related Education (LRE) had a disrupted year once again and the long August 2021 Lockdown didn't allow a quick return to business as usual, but regardless, LRE came through well due to the leadership and adaptability of Legal Education Co-Ordinator Sarah Guy.

Having been through multiple lockdowns before, Sarah was able to adapt the LRE sessions to be effective online. Through being online, she reached participants around the country; it took away the barrier of travel costs; and participants who were in isolation could still attend.

One highlight was LRE running a Youth Week project in May 2022, thanks to support from Ara Taiohi. The theme was "Our voices matter; we deserve to be heard". With that in mind, YouthLaw ran a photo competition for young people up to the age of 25, about "AWEfull" things that they see value and happiness in.

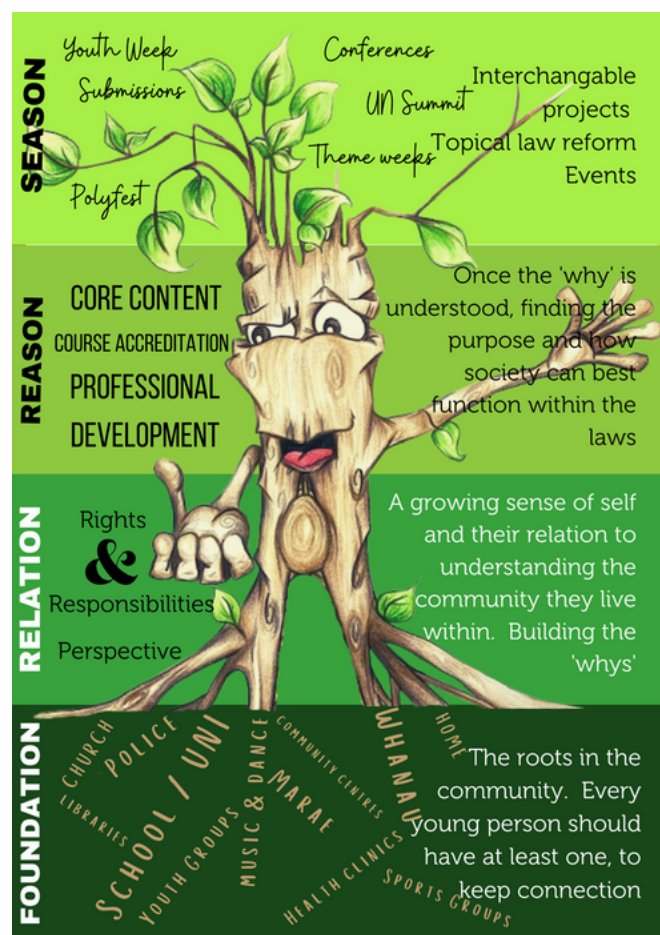
Entries were displayed online and on our office window in Manukau City Shopping Centre and voted on by the public. The photos were seen by over 1,400 people with more than 800 votes cast, and even made it onto the Stuff news website. Sarah created a photo essay book called "An AweFull Life" which was given to finalists.



The AWEfull life photo essay book

This year Sarah also connected with new community groups, such as Ko Taku Reo, the residential deaf school in Kelston, Auckland. She had a sign language interpreter working beside her while presenting.

Looking to the next financial year, LRE is now working within the model framework illustrated below. Each session or project will fit into either a Foundation (identifying safe places), a Relation (building an understanding and relationship to the law), a Reason (understanding the purpose and perspective of law) or a Season (big thinking of ideas and projects).



Artwork by Sarah Guy

LAW RELATED EDUCATION

Participant Numbers and Satisfaction

There were 71 sessions held during the 2021-22 financial year, therefore came under the annual target of 100. However, the participant numbers of 3485 well-exceeded the target of 2600. These numbers were a result of having to combine multiple in-person sessions into single online sessions. If these sessions had been held in person, we would've been closer to the session target.

The session number reached was actually an achievement. Sarah's last in-person session in 2021 was August 12 – her next in-person session was April 26, 2022 – more than eight months of restrictions. So even though over 65% of LRE time was restricted, she was able to hold 70% of sessions when she only had 35% time in less restrictive traffic light settings.

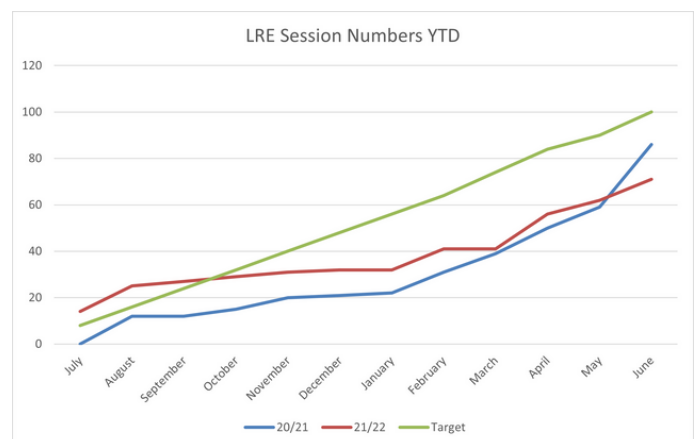
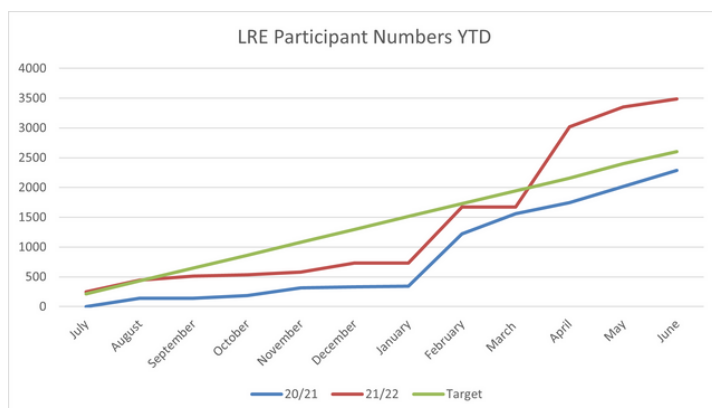
Being online did allow larger group sizes as evident in the participant numbers, as capacities were

irrelevant. This total does not reflect those who registered, but didn't attend the online sessions. The online format made it hard to capture accurate participant satisfaction and understanding feedback and ratings, and as such the percentages were skewed and came in slightly under the 90% approval target.

Positive comments that Sarah did receive included: "Sarah was super easy to understand, she is a great communicator."

"Sarah was awesome! She has a wealth of information and is a great presenter. The kahoot was a great fun way to learn more about law. I also liked how we were asked how we viewed law. I feel this was really informative as it really shaped how people responded to the rest of the meeting."

Negative comments tended to be around the (unavoidable) Zoom format.



VOLUNTEERS

Ehara taku toa i te toa takitahi, engari he toa takitini

Success is not the work of an individual but the work of many

YouthLaw is reliant on our volunteers in many ways, and we really appreciate all their hard work and time, especially during the past year which (once again!) has been challenging.

We heavily rely on **our Board** who dedicate their time and energy toward the betterment of young people in Aotearoa, and for ensuring the well-being of the YouthLaw staff. At the 2021 AGM in November we saw a marked increase of nominations for the Board positions and were delighted to elect the maximum of 12 members, from across the motu.

Our **legal assistant volunteers** do everything from research, client interviewing and relaying advice, to preparing and drafting documents. They are juggling university, jobs and yet still make the commitment to come in and help every week. We were unable to have legal assistant volunteers in the office most of late 2021 due to the lockdown. However, we did have a couple of long-term volunteers who helped from home, and then a select group in the office over summer. It was great to have a full intake of volunteers in person by the first semester of 2022.

Our **law reform volunteers** continued to support our work in this area, including drafting and presenting submissions. Read more about their contribution in the Law Reform section on page 13.

Finally, our **youth participants** who give us expert guidance from a youth lens and put in the mahi to create new and exciting resources for us to share.

Legal assistant volunteer feedback

I have loved my time at YouthLaw and would love to come back in some capacity after I have graduated. Thank you for the opportunities YouthLaw has provided me with. The work you guys do is amazing and I'm very grateful for being a part of it - Bella

Thank you so much for the opportunity of being able to work with everyone at YouthLaw, I've loved every minute of it and have found it very valuable - Angelika

I have gained more than I could have imagined through my experience at YouthLaw. In fact, it feels as though my time at YouthLaw has taught me more than the past three years of law school have. I have learnt how to interact with clients and draft legal advice (for real clients, not fake ones!). I would have never gained such hands-on experience at a big law firm, at least not with my level of experience and training. Enabling access to justice for young Kiwis has also been truly rewarding. Most importantly, I have felt hugely supported by the wonderful legal team at YouthLaw - Azita

The team working here are all eager to help volunteers do our part and they emphasise how important our role is here. For us volunteers, we work with a passionate legal team and learn how to communicate with clients, draft and give advice. My time at YouthLaw has showed me a glimpse of what my future will look like - Hyunjee

LAW REFORM

It has been another busy year for law reform, with YouthLaw undertaking four projects and conducting a national training session on the Education and Training Act 2020 for Community Law Centres. In May 2022, we made the decision to narrow our law reform priorities to focus on education and youth justice matters. However, this focus ballooned very quickly, as there were so many important submissions for young people.

The training session ran by Solicitor Sarah Butterfield and Legal Education Coordinator Sarah Guy on the Education and Training Act 2020 was a great opportunity for us to share our knowledge and experience on this new and significant law. We had 20 attendees and we also sent out a video recording to interested people.

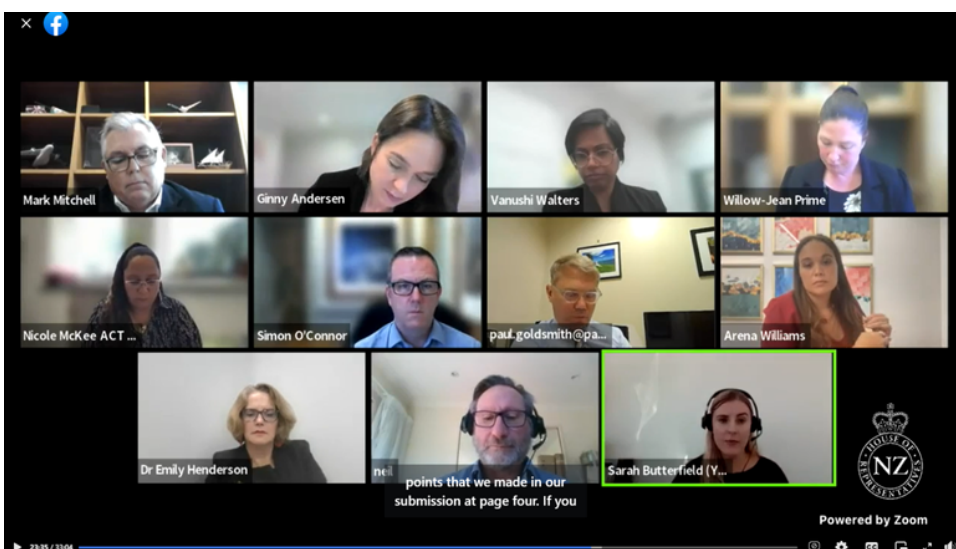
Sadly, Sarah Butterfield has moved onto a new job, so the law reform programme has been handed over to new staff member Andrew Fermor. Her passion for YouthLaw's law reform work and the outcomes were outstanding. Sarah was also on the NZLS Youth Justice Committee and advocated for YouthLaw's position on that committee and gave feedback on youth justice matters.

We would not have been able to undertake our law reform programme without the help of our fantastic Board, the Project Team, the Youth Advisory Committee, and friends of YouthLaw. Special thanks to Simon Judd, Piers Davies, Jennifer Braithwaite, and Robert Ludbrook for their ongoing and committed support, and Kurarauringa Hudson for her support to make an oral submission on the Oversight of Oranga Tamariki System and Children and Young People's Commission Bill.

We would also like to thank our law reform volunteers:

- Charlie Harmer for his support on the Physical Restraint Regulations Consultation.
- Kimberley Gee for her work on the Education and Training Amendment Bill.
- Imogen Burrows for her work writing and presenting YouthLaw's submissions on the Oversight of Oranga Tamariki System and Children and Young People's Commission Bill.

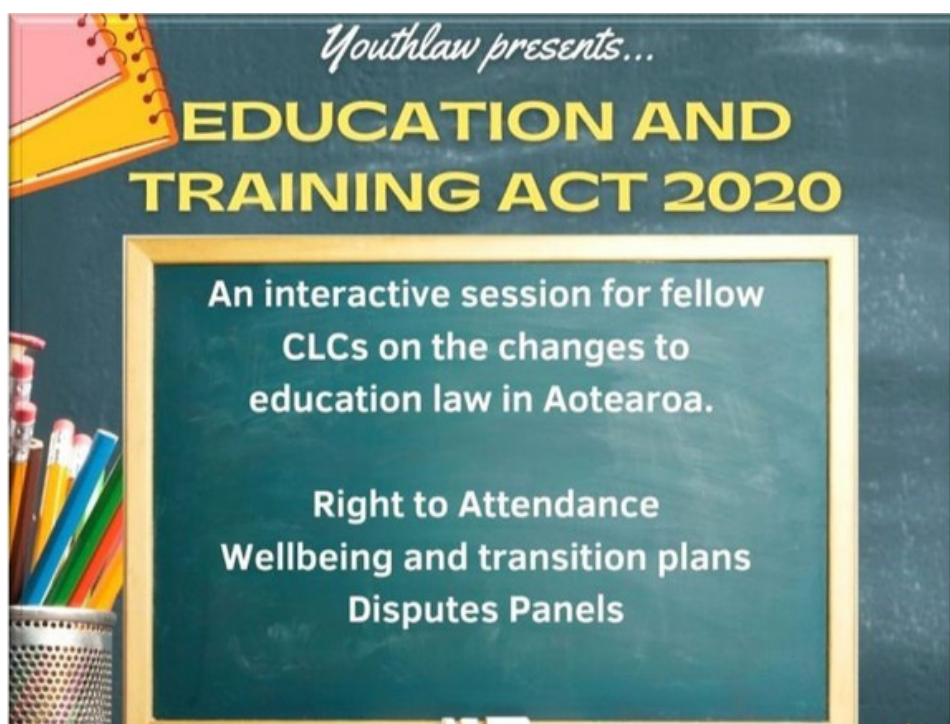
You can read our submissions on our website, at www.youthlaw.co.nz/resources and videos of our oral submissions are available on our Facebook page [@YouthLaw](https://www.facebook.com/YouthLaw)



General Manager Neil Shaw (bottom row, in the middle) and Solicitor Sarah Butterfield (bottom right corner) making an oral submission on behalf of YouthLaw to the Justice Committee on the Crimes (Child Exploitation Offences) Amendment Bill. You may also recognise Vanushi Walters (top row) who was YouthLaw's General Manager from 2015-2018 and now represents Upper Harbour in Parliament.

| DATE | SELECT COMMITTEE | BILLS / REVIEWS | ACTION |
|------------------------|---|---|--|
| April 2022 | Justice Committee | Crimes (Child Exploitation Offences) Amendment Bill | General Manager Neil Shaw and Solicitor Sarah Butterfield made an oral submission on behalf of YouthLaw to the Justice Committee on the Crimes (Child Exploitation Offences) Amendment Bill. |
| March 2022 | Ministry of Education | Physical Restraint Regulations Consultation | We made a written submission to the Ministry of Education about the proposed new physical restraint rules and guidelines. New rules about physical restraint were made under the Education and Training Act 2020. Thanks to law reform volunteer Charlie Harmer and Board member Piers Davies for their support with this submission. |
| January and March 2022 | Social Services and Community Committee | Oversight of Oranga Tamariki System and Children and Young People's Commission Bill | In January 2022 YouthLaw made a written submission on this bill. In March 2022 Kurarauringa Hudson (YouthLaw Board member), Sarah Butterfield (YouthLaw Solicitor), and Imogen Burrows (YouthLaw law reform volunteer) made an oral submission on this bill. We were commended on our well-written submissions and told that we had brought up points that no other submitter had raised. Special thanks to Board member Piers Davies for his ongoing support, Kurarauringa for her engagement and involvement, and to Jennifer Braithwaite for helping us to connect with Save the Children and the Children's Rights Alliance. Our submission was endorsed by CLCA, Save the Children, and the Children's Rights Alliance. |
| February 2022 | Education and Workforce Committee | Education and Training Amendment Bill (2) | In February, we made a brief written submission on the Education and Training Amendment Bill. We were invited to make a submission by the Ministry of Education advisors we have been engaging with on this work. Law reform volunteer, Kimberley Gee and Solicitor Sarah Butterfield, presented our oral submission to the Education and Workforce Committee in March. (continued overleaf). |

| DATE | SELECT COMMITTEE | BILLS / REVIEWS | ACTION |
|----------------------------|-----------------------------------|--|---|
| February 2022 continued | Education and Workforce Committee | Education and Training Amendment Bill | (continued from previous page) Under this law, tertiary learners will be able to apply to a Disputes Resolution Service to decide financial and contractual disputes with their tertiary provider, and matters that breach the tertiary domestic and international pastoral code (about students who live in accommodation rights). YouthLaw think that the bill is a great first step but we submitted that the scope of the Disputes Resolution Service should be even wider to include the power to consider "serious disputes" between a provider and a student. |
| November 2021 | Community Law Centres | Education and Training Act 2020 training on law changes. | YouthLaw's Sarah Butterfield and Sarah Guy presented a Zoom workshop (see image below) for Community Law Centre staff on the Education and Training Act 2020. |



ACKNOWLEDGEMENTS

YouthLaw Aotearoa wishes to thank the many organisations and individuals, including volunteers, who have provided their kind support and invaluable assistance to its ongoing achievements and success.

In particular we would like to thank the following organisations:

| | | |
|---|--|--------------------------------------|
| Community Law Centres O Aotearoa | Children's Rights Alliance Aotearoa | Te Ara Ture |
| Community Law Centres around the country | Expert IT | University of Auckland Law School |
| Praxis | Better Co Accountants | AUT Law School |
| | Moore Markhams | Ara Taiohi |

We also wish to thank the following individuals:

| | | |
|--------------------|--|------------------|
| Robert Ludbrook | Lisa Collins, Ministry of Education | Dinah Dolbel |
| Darryn Aitchison | Mere Komene | Manawa Pomare |
| Papa Toimai Katipa | Shannon Withers | Toitoti Katipa |
| | Helen Radinovich | Stephanie Larkin |

We are very grateful to our funders for enabling the work we do:

| | | |
|--------------------------------|---------------------------------------|--|
| The Ministry of Justice | J R McKenzie Trust | The Working Together More Fund / He Putea Mahi Tahī |
| ASB, ANZ, BNZ, Westpac and TSB | The Ministry of Social Development | Auckland Airport Community Trust |
| Foundation North | | |





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